

Appendix 1 - Business Survey results for all services

Participants were asked: *For each service, please indicate whether you consider it to be a high priority, a medium priority or a low priority.*

Note: Businesses were not asked to comment on the priority for setting Council Tax.

Results in **red** indicate top three priorities. Results in **blue** indicate the lowest three priorities

Council Services

Service	Percentage
Street Services	
1. Emptying bins and running the recycling service	92.75%
2. Emptying bins for businesses (businesses are charged for this service)	77.33%
3. Sweeping the streets, litter picking, clearing up fly-tipping and emptying public litter and dog bins (The town or parish councils in Saffron Walden, Dunmow and Stansted are responsible for public litter bins in their areas)	89.33%
4. Providing the Highway Rangers service which carries out small jobs such as keeping road verges tidy through hedge cutting, mowing and strimming, repainting and repairing road signs	80.77%
Planning	
1. Deciding planning applications and making sure new buildings and extensions are built according to approved plans and following building regulations	89.86%
2. Planning how the district will develop in the coming decades, including where new housing and businesses will be located	94.67%

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3. Giving advice on work to listed buildings and work to protected trees	70.83%
Environmental Health	
1. Dealing with noise complaints, air and water quality issues and other environmental health matters	82.61%
2. Inspecting restaurants, pubs and other businesses which sell food and Issuing various licences such as those needed for pubs, off-licenses, taxis, kennels and tattoo parlours and making sure people do not break the terms of those licences	84.72%
3. Collecting stray animals, microchipping dogs and cats and dealing with complaints from the public about pet and animal-related issues	58.33%
Finance and Business	
1.Continuing to explore external commercial opportunities, such as the 50% purchase of Chesterford Research Park, to bring in extra income for the council	56.52%
2.Ensuring car parking fees are set at a fair level that also aim to support local business communities	88.89%
3.Promoting and supporting businesses in the area	86.96%
Working in the Community	
1. Giving grants to voluntary and community organisations	60.61%
2. Educating young people about the dangers of drugs and alcohol	75.36%
3. Working with the police and other organisations to keep Uttlesford safe	79.71%
4. Working with public health bodies on projects to keep people in the district healthy	72.73%
5. Supporting the volunteer committees who run day centres	73.91%

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The chart below shows the rated scores for all the listed services in the order of the priority selected by consultees.

